

# PROTECTION OF PERSONAL DATA

## Guest Clarification Text

According to the Personal Data Protection Law No. 6698 ("Law"), HILKA TURİZM TİCARET ANONİM ŞİRKETİ (hereinafter referred to as "J'adore Deluxe Hotel & Spa ") is defined as the data controller because it processes your personal data. According to Article 10 of the Law, titled "Obligation to Inform," data controllers are obliged to inform real persons whose personal data they process on certain matters. This text has been prepared by Jadore Hotel in order to ensure compliance with the legislation as well as to be transparent and accountable.

## Definitions

- **Obligation to inform:** The obligation of the data controller or the person authorized by them to inform the relevant persons during the acquisition of personal data regarding the identity of the data controller, the purpose for which the personal data will be processed, to whom and for what purpose the processed personal data can be transferred, the method and legal reason for collecting personal data, and other rights listed in Article 11 of the Law.
- **Relevant person (Data subject):** The real person whose personal data is processed.
- **Personal data:** Any information relating to an identified or identifiable real person.
- **Processing of personal data:** Any operation performed on data such as obtaining, recording, storing, preserving, altering, reorganizing, disclosing, transferring, taking over, making available, classifying, or preventing the use of personal data by fully or partially automated means or non-automated means provided that it is part of any data recording system.
- **Data controller:** The real or legal person who determines the purposes and means of processing personal data and is responsible for the establishment and management of the data recording system.

## Your Processed Personal Data, Purposes, and Legal Grounds by Processes

### Guest Relations / Accommodation Operations

Processed Personal Data	Process Description / Detail
<b>Contact: Phone Number, Address, E-mail Address</b>	We Process Your Personal Data Provided on the Left Side During Guest Relations and Accommodation Operations.
<b>Identity: Name, Surname, T.C. ID Number, Signature, Gender, Date of Birth, Nationality, Passport Number / ID Card Serial No</b>	

**Customer Transaction: Room Number, Invoice Information, Vehicle License Plate, Reservation Details, Check-in / Check-out Dates**

• **Purpose: Carrying out Accommodation Operations (Front Office, Housekeeping, Guest Relations, Food and Beverage)**

Legal Basis: Processed on the basis of KVKK Art. 5/2(c): "Processing of personal data belonging to the parties of a contract is necessary, provided that it is directly related to the establishment or performance of the contract."

• **Purpose: Conducting Finance and Accounting Activities (Invoicing and Payment Operations)**

Legal Basis: Processed on the basis of KVKK Art. 5/2(ç): "It is mandatory for the data controller to fulfill their legal obligation."

• **Purpose: Ensuring Security of Data Controller Operations (Vehicle License Plate and Identification Information for General Security Protocols)**

Legal Basis: Processed on the basis of KVKK Art. 5/2(f): "Data processing is mandatory for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject."

## **Data Collection Method**

Your personal data is obtained through non-automated methods by filling out the registration card (registration form) in paper medium or electronically through reservation channels.

## **Data Transfer and Sharing**

- Your personal data is transferred to law enforcement agencies through the Identity Declaration System (KBS) in accordance with the Identity Declaration Law No. 1774.
- Apart from this, in unforeseen circumstances, your personal data may be transferred to public institutions (administrative authorities such as Ministries or judicial authorities) specified in the laws, upon request, within the framework of the purposes and limitations stipulated in the law.
- Your personal data is not transferred outside of our legal obligations that do not require an obligation to inform and explicit consent.

## **Your Rights Regarding Your Personal Data**

Relevant persons must first submit their requests regarding their personal data to the data controller. In accordance with the Law, you can exercise the following rights:

- To learn whether your personal data is processed,
- To request information if your personal data has been processed,
- To learn the purpose of processing your personal data and whether they are used appropriately for their purpose,

- To know the third parties to whom your personal data is transferred at home or abroad,
- To request correction of your personal data if it is incomplete or incorrectly processed,
- To request the deletion or destruction of your personal data in the event that the reasons requiring its processing cease to exist,
- To request notification of the operations made pursuant to the clauses of correction, deletion, or destruction to third parties to whom your personal data has been transferred,
- To object to the occurrence of a result against you by analyzing your processed data exclusively through automated systems,
- To request the compensation of the damage in case you suffer damage due to unlawful processing of personal data.

## **Application Method**

You can submit your application:

- In writing to: KARDELEN MAH. 2164 CAD. AKKENT 1 SITESİ SİTESİ 4.BLOK NO: 3/4 İÇ KAPI NO: 4 YENİMAHALLE / ANKARA,
- Via secure electronic signature or mobile signature to: hilkaturizm@hs01.kep.tr,
- Via e-mail to: kvkk@jadorehotel.com using the same e-mail address, provided that your electronic mail address is registered in our system.

Mandatory elements in your application: Your name, surname, and signature if the application is in writing; Your T.C. ID number for citizens of the Republic of Turkey; your nationality, passport number, or ID number (if any) if you are a foreigner; Your residential or workplace address for notification; Your electronic mail address, telephone, and fax number (if any) for notification; and the subject of your request. It is mandatory to include these elements, and any information and documents related to the subject must also be attached to the application. J'adore Deluxe Hotel & Spa reserves the right to verify your identity.